

## **Corporate Profile of Pro India Services**

The Company was incorporated on January 23, 2012 under the Companies Act, 1956 as **Vichro Info Solutions Pvt. Ltd.**

**Vichro Info Solutions** ([www.vichro.com](http://www.vichro.com)) is the leading consulting and outsourcing firm specialized for IT Services, Staffing, Outsourcing, Medical Recruitment and Training, believe-in delivering highest service and specialized service enabled business solutions to our clients business and problems.

## **Our businesses comprise the following:**

- **Recruitment**

This comprises online recruitment (Specialized into medical and healthcare Industry) portal [www.medicalinfocity.com](http://www.medicalinfocity.com).

- **Consultancy**

This comprise ProIndia Services ([www.proindiaservices.com](http://www.proindiaservices.com)) specialized into IT Recruitment, Staffing, Training, IT Infrastructure and manpower Outsourcing , Statutory compliance, Legal compliances i.e. PF, ESI, Labor Contracting etc.

## **Introduction**

- Pro India is an enterprise-wide solutions provider specializing in Recruitment and IT services.
- Proindia Services provides strategic guidance and technology systems that transform data into insight for clients wishing to solve their most complex and interesting business challenges.
- Our experience with analytics is rooted in the origins of decision support systems. With successful projects all over the world, Our team is the most decorated group of experts on the planet.
- Our recruitment consultants are well capable in recruiting right person at right place for our clients and business partners. Our recruiters are fully market specific which helps in filtering candidates from various domains.
- We here at Pro India offer IT Services mainly in Technology and their Education. Our Consultants are versatile to trouble shoot, upgrade & maintain your Network, Servers and Software's with minimal down time without affecting services.
- Our success growth is due to very simple reason i.e. "our client success is our success" We offer our clients the best customer services & professional support.

## **Our Mission**

By partnering our clients enhancing the net worth of their human capital, we aim to build exceptional competencies that will achieve sustained organizational growth and competitiveness. To be world-class IT Company integrated in services with dominant Indian leadership and global presence.

## **Our Vision**

Enabling Clients take technology leaps to maximize efficiency, productivity and profits through a process of evaluation, benchmarking, value addition and timely implementation of business driven technology solutions.

"Pro India's vision is to be the pioneer in software and internet related services. We will earn our customers' trust through our quality of service and knowledge."

## **Our Services**

With an open collection of business and technology solutions, Pro India helps clients improve their business performance. We deliver one of the industry's extensive assortments of consulting, staffing, outsourcing and information technology services to our clients around the world.

## **IT Services**

### **Training**

We deliver training facility and infrastructure that matches your technical requirements. Being, one of the best IT Training & Certification providers in India, We are well equipped with world-class terminals and resources.

Proindia offer a range of training courses across Oracle's BI and data warehousing technologies. From "boot camps" that teach you the basics of a product across five intensive days, to sets of courses that take delegates step by step through a complete product learning path, our training courses equip you and your team to deliver effective Oracle BI & DW projects.

We typically deliver our courses in-house for client development teams, and our courses are taught by expert trainers and consultants, ensuring the advice and techniques you learn from us are based on years of real-world project experience. Our course materials are written in English, but our trainers speak many languages including Hindi, Italian, Spanish, German, French, Greek, Icelandic and Portuguese – and as they consult in companies and industries similar to yours, they'll understand how you do business and how you use BI tools.

Our courses cover more detail, have more grounding in real-world project issues, and are usually more cost effective than sending several developers on public courses. In addition, as we develop our own course materials and consult when we're not delivering courses, we can also customize the content to meet your particular needs and requirements.

In addition, for our courses delivered in-house, we can create custom agendas. By removing certain modules, adding others and tailoring the number of days as required, we can deliver the exact course necessary.

We can also run custom Oracle BI Publisher 10g and 11g training for private courses, as well as data warehouse design and administration courses based around Oracle Database 11g and 12c.

### **On-Demand, Corporate Training Courses**

\*TRN 201 : Oracle BI EE 10g "Bootcamp"

\*TRN 202 : Oracle BI EE 11g "Bootcamp"

\*TRN 204 : Oracle BI EE 10g Create Reports, Dashboards and Alerts

- \*TRN 205 : Oracle BI EE 11g Create Reports, Dashboards, Alerts and Scorecards
- \*TRN 206 : Oracle BI EE 11g Repository (RPD) Modeling
- \*TRN 207 : Oracle BI EE 11g Advanced Development & Administration
- \*TRN 208 : Front End Development, Design and Best Practises
- \*TRN 209 : OBIEE 11g for Systems Administrators
- \*TRN 303 : Oracle BI Applications 7.9.6.3 "Bootcamp"
- \*TRN 402 : Oracle Warehouse Builder 11gR2 Development and Deployment
- \*TRN 403 : Oracle Data Integrator 11g "Bootcamp"
- \*TRN 405 : Oracle Data Integrator 12c "Bootcamp"
- \*TRN 701 : Exalytics for Systems Administrators
- \*TRN 702 : Exalytics for OBI developers
- \* Oracle - Applications(APPs DBA), Core DB, RAC DB, Oracle Business Intelligence (OBI).
- \* Oracle Warehouse - Data Warehouse Administration Console(DAC), Oracle Warehouse Builder(OWB)
- \*Oracle Data Integrator, Informatica.
- \* IBM - IBM Cognos, IBM Data Stage
- \* NAS/SAN - Netapp Storage Administration (NCDA)
- \* Unix - Red Hat Linux (RHCE, Solaris).
- \* Microsoft - MCSE, MCSA.
- \* CISCO - CCNA/CCNP.
- \* ITIL.

You receive up-to-date training in multiple areas of your chosen field of study and a thorough understanding of real-world projects and business skills to provide a comprehensive training platform.

We help our clients to shrink hidden HR and Administration cost.

## **Business Intelligence**

Proindia Services provides strategic guidance and technology systems that transform data into insight for clients wishing to solve their most complex and interesting business challenges.

Our experience with analytics is rooted in the origins of decision support systems. With successful projects all over the world, Our team is the most decorated group of experts on the planet.

**ERP Analytics:** Proindia Services provides tools and a proven methodology to unlock the valuable data stored within ERP systems to increase revenue, reduce costs, maximize efficiency, and support strategic decision-making for clients wishing to solve their most complex and interesting business challenges.

Proindia Services's experience with analytics is rooted in the origins of decision support systems. With successful projects all over the world, the Proindia Services team is the most decorated group of experts on the planet.

**Custom Data Warehouse For ERP:** Proindia Services extensive data mining and architecture experience helps clients build comprehensive data models that support a variety of custom information delivery needs.

**Pre-Packaged ERP Analytics:** Oracle BI Applications: Packaged ERP analytics allow users to share and analyze the data that the ERP applications collect from across the enterprise. Proindia Services's deep expertise in major ERP platforms and Oracle's pre-packaged analytical applications allows our award-winning team to rapidly deploy solutions.

**Data Integration:** Proindia Services simplifies and speeds the data integration process, allowing customers to make smarter and timelier business decisions. Proindia Services's pre-built connectors seamlessly pull data, metadata and transaction detail from multiple ERP systems, whether cloud-based or on-premise, to build and populate an analytics application.

**Marketing Analytics:** Proindia Services simplifies and speeds the data integration process, allowing customers to make smarter and timelier business decisions. Proindia Services's pre-built connectors seamlessly pull data, metadata and transaction detail from multiple ERP systems, whether cloud-based or on-premise, to build and populate an analytics application.

**Marketing 360° Analytics :** Integrate your campaign data from the major digital marketing platforms (Eloqua, Marketo, Pardot, Hubspot and Adobe) with social media metrics, website traffic, search engine data for integrated analytics.

**Marketing Analytics:** Receive guidance from the world's most elite group of decision support professionals on how to develop key enterprise metrics for measuring efficiency of B2B marketing.

**HR Analytics:** Proindia Services provides strategic guidance and technology systems for clients wishing to analyze the key information areas of human resources in an effort to increase overall organizational performance. Proindia Services's experience with analytics is rooted in the origins of decision support systems. With successful projects all over the world, the Proindia Services team is the most decorated group of experts on the planet.

**Workforce Profile:** Provide core data foundation for HR reporting and analysis in headcount, attrition, diversity and headcount movement. Provide workforce planning with easy visibility into global staffing, retention, contingent labor usage, and improved workforce performance by focusing on internal mobility and talent development. Monitor workforce diversity compliance.

**Payroll & Compensation:** Monitor total payroll costs, e.g. payroll costs, overtime spend, and variable compensation. Analyze employee compensation with performance; reward and retain high performers with potential.

**Absence & Accrual Analytics:** Monitor planned and unexpected absence events to gain greater insight into lost productivity, and measure absence events over time to highlight trends and exceptions

**Retail Analytics:** Proindia Services provides strategic guidance and technology systems that transform data into insight for retail clients wishing to solve the most complex analytical and operational reporting challenges in the retail industry. Proindia Services's experience with analytics is rooted in the origins of decision support systems. With successful projects all over the world, the Proindia Services team is the most decorated group of experts on the planet.

**Point-Of-Sale Analytics:** Support millions of retail transactions with modern analytics that track transactions down to a level that identifies a single POS terminal, employee, and exact time of a purchase. This is critical as retailers attempt to measure and improve promotion effectiveness, employee productivity, and product affinity without compromising system performance.

**Store & Product Profitability Analytics :** Proindia Services provides a 360 view of store performance via detailed store measurements such as profitability, traffic, sell-through, conversions, and promotional metrics.

**Seasonality & Same-Day Sales:** Traditional ERP reporting systems struggle to properly support the unique financial calendars required for retail analysis. Proindia Services has developed flexible and customizable dashboards that help answer complex retail business questions such as, "What is my season-to-date sales and variance from last year's season for Wool Sweaters?"

**Sales Analytics:** Proindia Services pioneered the use of data warehouses and decision support technology integrated with customer relationship management (CRM) systems to optimize sales pipelines, shorten sales cycles, effectively forecast, and close more deals. Proindia Services's experience with analytics is rooted in the origins of decision support systems. With successful projects all over the world, the Proindia Services team is the most decorated group of experts on the planet.

**Revenue Management Analytics:** Proindia Services's Revenue Management Analytics for Salesforce.com integrates data from the Salesforce.com Sales Cloud with front office systems to help executives increase revenue, pipeline predictability and sales effectiveness.

**Acceleration Tools for CRM Analytics:** Proindia Services has created deployment accelerators to rapidly analyze CRM configurations and customizations, streamline the development of an CRM analytics solution, and automate the data validation process

**Revenue Management Analytics:** Proindia Services's Revenue Management Analytics for Salesforce.com integrates data from the Salesforce.com Sales Cloud with front office systems to help executives increase revenue, pipeline predictability and sales effectiveness

**Pre-Packaged CRM Analytics:** Oracle Sales Analytics :Oracle Sales Analytics allow users to share and analyze the data that CRM systems collect. Proindia Services's deep expertise in leading CRM technology platforms and Oracle's pre-packages analytical applications allows our award-winning team to rapidly deploy solutions.

**Planning and Consolidation:** Proindia Services provides strategic guidance and technology systems that optimize planning and consolidation processes with dependable, scalable and verifiable controls. Our focus is to empower finance departments with the capabilities to properly control their own expectations with technology solutions built to provide efficiency for the enterprise.

**Financial Planning:** Forecasting and Budgeting Planning implementation across Enterprise wide organizations. Operational Planning models developed that tie into Financial Models.

**Workforce Planning:** Enhancements of Hyperion Workforce planning application or custom building a tailor made workforce planning application for an enterprise

**Custom Essbase Development:**We will collaborate with you to understand your business needs and develop custom application using Essbase. Experienced with both Aggregate Storage Option (ASO) and Block Storage Option (BSO) architecture.

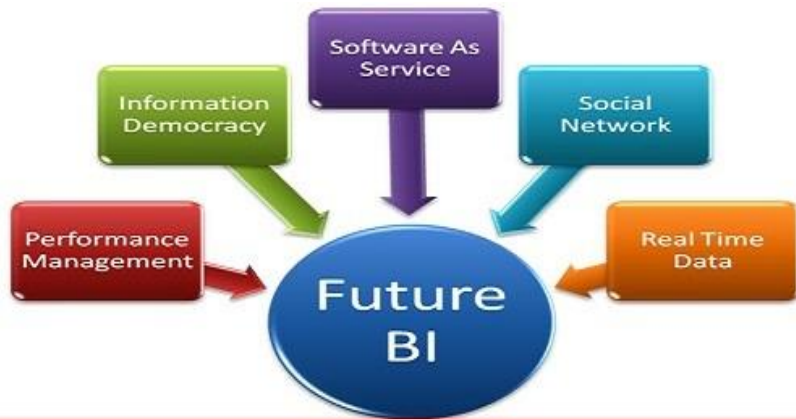
**Product Engineering:** We provide solutions to develop intelligent products for companies who need to deliver a seamless experience for their customers. As a world leader in big data and cloud application engineering, Proindia Services creates products quickly through a wide array of industry-specific knowledge and expertise in software, hardware, and efficient process.

**Product Development:** We have substantial experience in building large software products in various domains across multiple technology stacks and platforms.

**Business and Technical Analysis:** We ask the right questions to fully understand, analyze, and solve business and technical problems

**Data Modeling:** Data modeling was originally developed as a tool for improving database design, but has become a fundamental analysis technique in modern application development, whether the analyst is primarily concerned with data structures, application logic, the user interface, or business processes.

business  
intelligence



## Software Development

Software is often the major source of competitive differentiation and value for customers. But developing software that is valued by customers, is reliable, and delivered on tight time and cost constraints, is a complex process requiring specialized knowledge and tools that many companies lack.

The ProIndia offers a comprehensive range of software engineering services, and a unique benefit of working with us which can help speed up development times significantly. Our software acts as “building block” in key parts of the communications ecosystem, including mobile devices and applications, devices with embedded connectivity, wireless and wireline infrastructure, and carrier operational and business systems.

ProIndia software is integral to more than half a billion handsets out in the world, with eight of the leading handset manufacturers as customers, and nine of the largest global service providers using our software.

Our software frameworks and protocols are designed to work in a wide variety of products and systems:

**MICROSOFT** :.NET, ASP.NET, C#, ASP, Java Script, C++, COM, DCOM, VB Script, ADO, IIS, MTS, Visual Interdev, VC++, MSMQ, Active-X, RDO, OLE, OOP, API.

**WEB Technology** : Java, JDBC, RMI, EJB, XML, WAP, CORBA, JSP, JFC/SWING, DHTML, CGI/Perl, Cold Fusion, UML, JAVA Servlets, Beans, Websphere, Web logic, PHP, Broadvision, OOD etc

**Visual Interdev** :VC++, MSMQ, Active-X, RDO, OLE, OOP, API.

**Telecom Software & Networking** :SS7, Switching Software, TMN, SNMP, Q3, TCP/IP, CTI, ATM, RIP, Frame Relay, CMIP, NMS, ISDN, V5, GSM, TDMA, SDH, Networking, Signaling & Routing Protocols, WAP, VIOP, DSL, HFC etc

**ERP:**

**SAP (Technical and Functional) Skills sourced:**

- Legacy Platforms(R/3,R/2): FI, CO, HR, SD, MM/WM, PP/QM/ PP-PI, PM & PS, BASIS, ABAP.
- Business Solutions (CRM,ERP,PLM,SCM,SRM)

**Oracle Apps (Technical and Functional):** Oracle Apps DBA, Oracle Apps Finance, HRMs, CRM, SCM, BOM, Dementra, OBI, Manufacturing, developers and Administrator

**Siebel (Technical and Functional):** Siebel CRM, Analytics, Configurator, EAI, UCM, on Demand and Administrator.

**PeopleSoft (Technical and Functional):** Peoplesoft Financials, EPM, HRMS, Developer and Administrator

**JDE (Technical and Functional):** JDE Financials, HR, Real estate, Manufacturing, Developer and Administrator

## **Web Design & Development**

Process of web design includes planning, post-production, research, advertising, as well as media control that is applied to the pages within the site by the designer or group of designers with a specific purpose.

The site itself can be divided into its main page, also known as the home page, which cites the main objective as well as highlights of the site's daily updates; which also contains hyperlinks that functions to direct viewers to a designated page within the site's domain.

Website development requires different set of skills to web design. In web development the focus is on functionality and usability. With web development our approach to web development is to bring together the web design aspects of website creation and integrate these with the latest technologies and frameworks.

The Web Design industry is rather vast and there are many Web Designers in India. Web Designers simply needs to be experienced, credible and professional. Selecting the right Web Designer can be a deciding factor in the success or failure of your Online Marketing strategy, So its important to take the time to consider all factors and choose wisely.

This web development process ensures your website is functional, usable, achieves your marketing goals and looks great :)

**We have working expertise with the below web technologies :**

**Flash & ActionScript**  
**Classic ASP 3.0 (VBScript)**  
**PHP 4 and 5**  
**Microsoft SQL Server 2000, 2005 and 2008**  
**AJAX frameworks: ASP.NET AJAX (Atlas), jQuery, Prototype**  
**MySQL**  
**Wordpress**  
**Sharepoint 2007**  
**EPI Server**  
**Joomla**

If you want to know more that how we can help you effectively converse your brand and promote your services through a professionally designed website, send us an email or give us call.

## **IT & Infrastructure Services**

ProIndia offers IT Services and Innovative practices that enable business process improvement. Our offerings are proven to give you the most advanced IT capabilities.

Our IT Solutions & Services enable enterprises to focus on their core competencies, while lowering the cost of managing their IT infrastructure through improved productivity and operational efficiencies.

ProIndia uses well-documented and carefully defined processes in tandem with high quality IT Service delivery methodologies. These Processes and IT Services are driven by the goals of the client companies.

The materialization of Information technology has demanded the need for professionally skilled and artistic people in the sector. With our experience and understanding we work with a comprehensive perspective.

Our team of consultants has gained expertise in offering solutions in various domains with immense of all future needs we provide solution on Various Technologies including:

### **We Provide Support in Below Technologies;**

**Application Solutions:** Oracle Business Intellegence (OBIEE), Oracle DBA, Informatica, Dataware House Services etc.

#### **Infrastructure/ Networking & System Admin:**

Service Delivery, Project Management, PMO, Application Packaging, Technical Support, Remote Monitoring, Data Centre, Unix (Solaris, HP-UX, AIX, Linux, Sco), Windows NT, Novelle Netware, MS Exchange, Cisco, Wan, TCP/IP, Routers, Switches, Hubs, Ethernet, X.25, Firewall, IT/ Network Security, Internet Administration etc.

**Storage Solutions :** SAN: EMC & NAS: Netapp.

**Virtualization :** XEN, VMware etc.

**Backup :** Symantec Backup Support.

- Annual Maintenance Contract (AMC) for All IT enabled services.
- We provide best IT Consulting Services.

## **Support Services**

## **Consulting & Staffing**

### **Consulting services**

We assist organizations in getting the most appropriate talent for their operations by providing them the best manpower available in the industry. Our main focus area is IT, HR, Marketing, Finance, Business Development and GIS, but we work for other areas also.



## Staffing Services

ProIndia entry into the Staffing Service is to fill the talent scarcity gaps in the ever evolving Industry segment. In sequel, Staffing Services has been identified as the core service in our global business operations. Pursuant to this endeavor, ProIndia works on various technologies and platforms to meet our valuable clients needs.

Temp staffing is an employment relationship between an Outsourcing Client Company, an HR Services provider, like ProIndia and an employee.

Under this arrangement, the HR Services Provider - ProIndia, enters into a Service Level Agreement (SLA) with the Outsourcing Client Company. This contract dictates the service levels promised to the Client Company. A separate contract is entered into between each employee and ProIndia. This contract enumerates the compensation and benefits that an employee enjoys during his tenure of his contract. This contract may be fixed term or open term depending on the client requirement.

And based on the requirement request that a client raises, ProIndia sources the right people, to take on these required roles.

Short-term business projects are one of the highlights and essence of modern day business. We provide staffing solutions that will help in hiring ideal candidates.

ProIndia provides temporary staff across a range of skill-sets across many locations in the country for a variety of industry sectors. We manage the entire HR process right from recruitment and selection, on-boarding, payroll, compliance, training till providing you detailed management reports.

With our dedicated team of consultants a robust technology system, strong risk management processes for compliance and legal aspects and our experience of having pioneered this concept in India, we deliver value on a sustained basis.

Time efficiently-Our virtual employees are dedicated individuals with expertise and experience in their respective areas. They are time bound individuals, working towards optimizing your business returns

## Our Client Benefits

- Reduces your time and cost.
- Faster mobilization and demobilization of people
- Helps your organization in timely compliance of all statutory obligations.
- Employee retention.
- Provides flexibility in workforce across various functions.
- Provides just in time workforce.
- Shrink hidden HR and Administration cost.

## **Payroll Outsourcing**

ProIndia provides professional payroll outsourcing services to medium-sized and large businesses. Our service to you recognizes the extended payroll process which inevitably exists in a larger organization. It respects the needs of the business owners, managers, HR and finance teams who all contribute to the payroll process, or rely on its output.

Payroll management is an essential service, in the HR spectrum and is also perhaps the most complex. It requires a high degree of planning, efficient work allocation, rigorous quality adherence and agility. Choosing the right payroll partner would be a critical first step in maximizing the gains for any company.

ProIndia provides cost effective & efficient solutions on processing of payroll. The whole process is designed to eliminate all regulatory & compliance hassles that an organization faces.

ProIndia's focus is to provide exclusive service & innovative solutions in payroll processing.

The payroll is run on customize software, which is capable of processing huge amounts of data in real time, thus ensuring faster turnaround time and efficiency.

ProIndia provides an end-to-end payroll processing solution starting from the generation of pay slips to the filing of IT returns.

#### **Our Client Benefits**

- Accurate and consistent and timely payroll processing
- Flexibility and ease in the delivery and reporting process.
- Personalized Customer Engagement to handle all queries just-in-time
- Data security offered by our in-house data recovery center that provide real time back up of client data.
- Cost reductions and cost effectiveness can be achieved.
- Latest technology and software for payroll processing are used.
- The acumen of our payroll experts who are up-to-date with the latest regulations (such as income tax laws, PF and ESI Act, Labour Welfare Act) thus eliminating charges and penalties that arise from inaccurate calculations.

## **Statutory Compliance Outsourcing**

ProIndia is the leading consulting firm for ESI, PF, Payroll Processing Act, Minimum wages Act, labor Act., Bonus Act etc believe-in delivering highest service and specialized service enabled business solutions to our clients business and problems. Our specialization is innovation and applying knowledge derived intersection of industries expertise with ESI, PF and labor consulting capabilities.

Through this specializing, we promises clients to catalyze needs by recommending solutions which suit their requirements. We delivers matchless business value to clients through a fair excellence in process. Our ability to continually meet client's expectations is based on establishment of comprehensive systems and processes on skills and resources.

With its supreme innovation network and solution catalysts, we focuses on aiding globally address their business challenges effectively. We do have a team of consultants who are experienced seasoned collaborative and business benefit driven focus industry trends and practices, it's that breadth of experience and focus on business that our clients rely on our industry for so many years. Our specialization is innovation and applying knowledge derived intersection of industries expertise in following areas.

#### **Our Client Benefits**

- Increased focus on strategic business.
- Reduced variable overheads.
- Timely compliance with various statutory compliances and obligations.
- Avoidance of litigation and associated costs arising out of non compliance.
- Record Maintenance and timely report generation.
- Increased focus on strategic business.
- Increased focus on strategic business.

You can leverage not only reduced costs and increased productivity but also substantial returns generated by outsourcing to improve operational performance innovation, support growth and enhancements and also boost shareholder value.

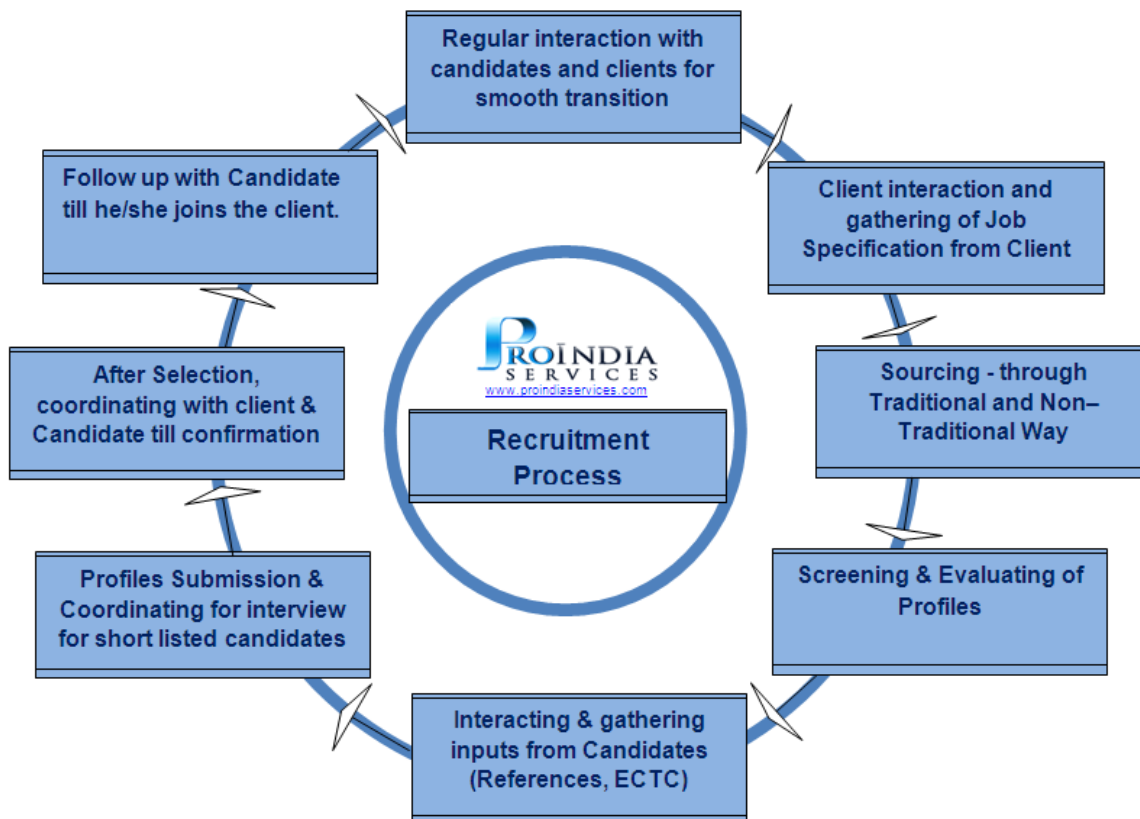
## Pro India's Specialty

- Dynamic Global Technical and Non Technical Resource Pool
- Capability and flexibility to deliver resources to the clients timely and efficiently
- More Economical Solutions
- Complete Enterprise Solution
- World class services for our clients and partners
- Compatibility with latest technologies
- Lesser Turn Around Time

**Pro India Services** provides a full range of quality technical services, and experienced professionals for all positions in the Information Technology field. Our expertise includes supplemental staffing, right-to-hire, permanent placement, and project staffing solutions.

The management and technical consulting staff of **Pro India Services** expertise in the following industry segments:

## Our Recruitment process



## **Core Values**

<b>Integrity</b>	We are committed to deliver the right resources, by keeping our promise alive in terms of sincere and fair in business.
<b>Dignity</b>	We value an individual respect and customer as a whole.
<b>Transparency</b>	We strive to keep our self abreast with keeping transparency and straight forwardness by maintaining good relationships with an individual, stakeholders and customers
<b>Professionalism</b>	We follow the best practices in the industry, which keep us alive in business.
<b>Excellence</b>	We always look out for continuous improvement of our approach and also maintaining the standards of our services
<b>Empowerment</b>	We care our stakeholders and be with them in their success in to achieve their goals.

## **Commitment**

Our business is built on relationships. We believe that the foundation of all successful relationships is trust. We will act with integrity, respect and responsibility to earn and honor that Trust.

## **Contact Us**

Mail to us on [info@proindiaservices.com](mailto:info@proindiaservices.com) for any business related query.

Call to us on +91-124-2460117 or +91-9990398363